REVISED PUBLIC NOTICE

TO: FMPA Member Services Advisory Committee (MSAC)

FROM: Mark McCain

DATE: March 18, 2020

RE: Member Services Advisory Committee (MSAC) Telephonic Meeting
Wednesday, March 25, 2020 – 10:00 AM [Note Time]

PLACE: Florida Municipal Power Agency,
8553 Commodity Circle, Orlando, FL 32819

DIAL-IN INFORMATION: 877-668-4493 or 650-479-3208
Meeting Number 732 525 748# - PASSWORD 8553#
(If you have trouble connecting via phone, please call 407-355-7767)

Chairman Joe Bunch, Presiding

AGENDA

1. Call to Order, Roll Call, Declaration of Quorum

2. Set Agenda (by vote)

3. Consent Agenda
   a. Approval of Minutes – Meeting Held October 31, 2019

4. Action Items
   a. None

5. Information Items:
   a. Update on Lineworker Training and Safety Services (Mike McCleary)
   b. 2019 Year in Review (Sharon Samuels)
   c. Update on AMI Workshop (Mark McCain)
d. Update on Mobile Substation Project (Cairo Vanegas)

e. Update on Implementation of Member Services Guidelines (Mark McCain)

f. Update on New Training Opportunities (Mike McCleary)

g. Discussion About Developing an Operational Scorecard/Best Practices List (Mark McCain)

6. Member Comments

7. Adjournment

One or more participants in the above referenced public meeting may participate by telephone. At the above location there will be a speaker telephone so that any interested person can attend this public meeting and be fully informed of the discussions taking place either in person or by telephone communication. If anyone chooses to appeal any decision that may be made at this public meeting, such person will need a record of the proceedings and should accordingly ensure that a verbatim record of the proceedings is made, which includes the oral statements and evidence upon which such appeal is based. This public meeting may be continued to a date and time certain, which will be announced at the meeting. Any person requiring a special accommodation to participate in this public meeting because of a disability, should contact FMPA at (407) 355-7767 or 1-(888)-774-7606, at least two (2) business days in advance to make appropriate arrangements.